



## Customer Contract

Customer Name(s): \_\_\_\_\_ Contact Number(s): \_\_\_\_\_

Pet(s) Name(s): \_\_\_\_\_ Pet(s) Age(s): \_\_\_\_\_

**Emergency Contact Name & Phone Number:** \_\_\_\_\_

**This is a Contract between “Happy Trails Pet Spa and Resort” and the pet owner whose signature appears below (hereinafter called “Owner”)**

1. Owner agrees to pay the rate for boarding/daycare in effect on the date the pet is checked into the Happy Trails Pet Spa and Resort.
2. Owner agrees to pay all costs & charges for special services requested & all veterinary costs for the pet during the time the pet is in the care of the Happy Trails Pet Spa and Resort.

**3. Veterinary Cost Contract:**

If pet becomes ill or if the state of the animal's health, in the opinion of the Happy Trails Pet Spa's staff, otherwise requires professional attention, the Happy Trails Pet Spa, at its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal and the expenses thereof shall be paid by the Owner. If an animal dies while at Happy Trails, the owner will notify Happy Trails by phone or in writing as to how to dispose of the remains.

If an accident, illness or other ailment should occur, you authorize the minimum amount of \$500 for the treatment of your pet. If the treatment costs more than above the owner will be notified immediately. In the event of serious illness or injury we will contact you as soon as possible. All first efforts will be to treat your pet immediately. If your pet is in a life threatening situation, we will immediately transport him/her to Four Seasons Emergency Specialists who are 1 block from our facility or your designated veterinarian. Upon delivery of the pet any and all communications regarding the pet, are authorized between Happy Trails Pet Spa and Four Seasons Emergency Specialists or any other designated veterinarian to enable both organizations to best serve and protect the animal.

4. Owner agrees that the pet shall not leave the Happy Trails Pet Spa until all charges are paid for by the owner or agent.
5. The Owner represents that pet is healthy and free from disease unless otherwise specifically disclosed at the time of delivery.
6. Happy Trails Pet Spa shall exercise reasonable care for the pet delivered by the owner to Happy Trails Pet Spa for boarding. It is expressly agreed by Owner and Happy Trails Pet Spa that the Happy Trails Pet Spa's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per animal boarding. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet boarding and any damages or injury caused by the pet. Happy Trails is not responsible for personal property and toys lost or damaged while at Happy Trails. All pets boarded at Happy Trails will be commingled in the play yard with other pets at the discretion of Happy Trails management.
7. All charges incurred by Owner shall be payable upon pickup-up of the pet, or when billed by Happy Trails Pet Spa at the address on file. Owner will pick up the pet on the designated pick up date, or if unable to do so will notify the Happy Trails Pet Spa within 24 hours of the pick-up time and date. Any pet left for seven (7) days following pick up date, without notice to the Happy Trails Pet Spa with payment, will be conclusively be deemed abandoned & will be turned over to the Happy Trails Pet Spa and Resort as an abandoned animal.
8. The Owner also gives Happy Trails personnel permission to administer over the counter or prescription and nonprescription medication that is provided by the owner with dosage instructions. The owner gives permission for Happy Trails personnel to administer products not labeled for use on pets. (EX: Benadryl, tums and dawn dish soap) If you would like us to use any of these products you must give written instructions. 9. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy under this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Assoc., and judgment upon the award rendered by arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, any arbitration proceeding the arbitrator shall be bound to follow and abide by the substantive law of the state of Colorado as to the subject matter and construction of this agreement.

10. The Owner of an elderly pet understands that when older pets are boarded they are placed under a great deal of stress, because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver or kidney disorders) to become agitated. This can result in illness or death of the pet. The owner for the pets described herein agrees not to hold Happy Trails responsible for the illness or death of their pet or any expenses incurred.
11. By signing the Contract and leaving their pet with the Happy Trails Pet Spa, Owner certifies the accuracy of all information given to the Happy Trails Pet Spa.
12. This contract contains the entire agreement between the parties. All terms & conditions of this Contract shall be binding on the heirs, administrators, personal representatives & assigns the Owner & the Happy Trails Pet Spa.

**Photo Release Agreement:**

- By checking this box and signing below, I grant permission for Happy Trails Pet Spa & Resort to post photographs of my pet on their social media platform(s) and use it in any promotional materials.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# Enrichment Menu

**\*We do not do enrichments on the day of check-in or check-out. Quantity is per day. Limit to one of each enrichment per day.**

## Extras: Dog

<b>Walk</b>	Outdoor walk (15 mins) <i>*Please note, we do not do this during times of inclement weather or temps above 85 or below 45.</i>	\$12	QTY:
<b>Play Time</b>	1-on-1 play time with staff (15 mins)	\$10	QTY:
<b>Snuggle Love</b>	1-on-1 snuggles & belly rubs with staff (15 mins)	\$10	QTY:
<b>Pup Cup</b>	Small whipped cream filled cup	\$3	QTY:
<b>Lick Mat</b>	Frozen lick mat, <b>circle up to two options:</b> peanut butter, yogurt or pumpkin	\$4	QTY:
<b>Dessert</b>	2 treats after dinner, <b>circle up to two:</b> peanut butter, yogurt or pumpkin	\$2	QTY:
<b>King Kong</b>	<b>Circle up to two options:</b> peanut butter, yogurt, or pumpkin-filled frozen Kong treat	\$5	QTY:

## Extras: Cat

<b>Play Time</b>	1-on-1 play time (15 mins)	\$10	QTY:
<b>Snuggle Love</b>	1-on-1 snuggles (15 mins)	\$10	QTY:
<b>Tuna Treat</b>	Paw shaped tuna treat	\$2	QTY:
<b>Cat-Nip</b>	Catnip daily with stay	\$10 (< 6 days) \$20 (> 6 days)	QTY:
<b>Lick Mat</b>	<b>Circle one option:</b> Squeeze tube or tuna	\$4	QTY:
<b>Dessert</b>	Squeeze tube treat after dinner	\$2	QTY: