



**Customer Contract**

Customer Name: \_\_\_\_\_ Phone \_\_\_\_\_  
Pet(s) Name(s): \_\_\_\_\_ Date of Birth(s): \_\_\_\_\_

This is a Contract between "Happy Trails Pet Spa and Resort" and the pet owner whose signature appears below (hereinafter called "Owner")

1. Owner agrees to pay the rate for boarding/daycare in effect on the date pet is checked into the Happy Trails Pet Spa.  
2. Owner agrees to pay all costs & charges for special services requested & all veterinary costs for the pet during the times pet is in the care of the Happy Trails Pet Spa.  
3. Veterinary Cost Contract:

If pet becomes ill or if the state of the animal's health, in the opinion of the Happy Trails Pet Spa's staff, otherwise requires professional attention, the Happy Trails Pet Spa, at its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal and the expenses thereof shall be paid by the Owner. If an animal dies while at Happy Trails, the owner will notify Happy Trails by phone or in writing as to how to dispose of the remains.  
If an accident, illness or other ailment should occur, you authorize the minimum amount of \$500 for the treatment of your pet. If the treatment costs more than above the owner will be notified immediately. In the event of serious illness or injury we will contact you as soon as possible. All first efforts will be to treat your pet immediately. If your pet is in a life threatening situation, we will immediately transport him/her to Four Seasons Emergency Specialists who are 1 block from our facility or your designated veterinarian. Upon delivery of the pet any and all communications regarding the pet, are authorized between Happy Trails Pet Spa and Four Seasons Emergency Specialists or any other designated veterinarian to enable both organizations to best serve and protect the animal.

4. Owner agrees that the pet shall not leave the Happy Trails Pet Spa until all charges are paid for by owner or agent.  
5. The Owner represents that pet is healthy and free from disease unless otherwise specifically disclosed at the time of delivery.  
6. Happy Trails Pet Spa shall exercise reasonable care for the pet delivered by the owner to Happy Trails Pet Spa for boarding. It is expressly agreed by Owner and Happy Trails Pet Spa that the Happy Trails Pet Spa's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per animal boarding. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet boarding and any damages or injury caused by the pet. Happy Trails is not responsible for personal property and toys lost or damaged while at Happy Trails. All pets boarded at Happy Trails will be co-mingled in the play yard with other pets at the discretion of Happy Trails management.

7. All charges incurred by Owner shall be payable upon pickup-up of pet, or when billed by Happy Trails Pet Spa at the address on file. Owner will pick up pet on the designated pick up date, or if unable to do so will notify the Happy Trails Pet Spa within 24 hours of the pick up time and date. Any pet left for seven (7) days following pick up date, without notice to the Happy Trails Pet Spa will be conclusively deemed abandoned & will be turned over to the Happy Trails Pet Spa and Resort as an abandoned animal.  
8. The Owner gives Happy Trails permission to handle their animal with any choke, pinch, head collar or other restraint device that is provided by the owner. The owner also gives Happy Trails permission to administer over the counter or prescription and nonprescription medication that is provided by the owner with dosage instructions.  
9. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy under this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Assoc., and judgment upon the award rendered by arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, any arbitration preceding the arbitrator shall be bound to follow and abide by the substantive law of the state of Colorado as to the subject matter and construction of this agreement.

10. The Owner of an elderly pet understands that when older pets are boarded they are placed under a great deal of stress, because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver or kidney disorders) to become agitated. This can result in illness or death of the pet. The owner for the pets described herein agrees not to hold Happy Trails responsible for, the illness or death of their pet or any expenses incurred.  
11. By signing the Contract and leaving his/her pet with the Happy Trails Pet Spa, Owner certifies to the accuracy of all information given to the Happy Trails Pet Spa representatives & assigns the Owner & the Happy Trails Pet Spa.

OWNER

DATE