



## Happy Trails Pet Spa & Resort Matting Information and Release Form

### **Dematting Information:**

Dematting is the process of removing mats and tangles from a dog's coat. Mats occur when the fur becomes tangled and clumps together, causing discomfort and potential health issues for the dog. If your pet does not receive regular grooming every 4-6 weeks and is not brushed regularly, the potential for mats increases significantly. Matting is considered a health concern because it restricts blood flow to the skin and hinders the health of the skin/coat. Dematting is typically done using specialized tools such as dematting combs, slicker brushes, mat splitters, and shaving tools. Matting shave-downs are often the kindest way to address a painful matted situation to prevent painful pulling on the skin.

It's important to note that dematting can be a potentially uncomfortable or even painful process for the dog, especially if the mats are severe or close to the skin. Due to the complexities of handling mats, there is a potential for skin irritation, cuts, or other injuries. Dematting reactions have the potential to rise to the surface in a delayed manner as well—please note that reactions such as streaking, burst vessels, sores, hematomas, etc. are not groomer errors; these are often side-effects of removing mats.

Please note that we approach dematting with care, using appropriate techniques and tools, and ensuring the dog's safety and well-being throughout the process. We appreciate you trusting our grooming team at Happy Trails Pet Spa & Resort to address your pet's coat in the safest and healthiest manner.

### **Dematting Pricing:**

Please note that pricing is as follows—

- Dematting Shave Down: \$30/ every 15 minutes
- Dematting: \$25/ every 15 minutes



**Release Form:**

I, \_\_\_\_\_ [Client's Name], understand that dematting is a grooming procedure for dogs that involves removing mats and tangles from their coat. Happy Trail Pet Spa & Resort is requiring dematting services for my dog named \_\_\_\_\_ [Dog's Name], and I acknowledge the following:

1. I have been informed about the potential risks and discomfort associated with dematting, including but not limited to skin irritation, cuts, or other injuries that may occur during the process.
2. I understand that the severity of mats and the condition of the dog's skin can influence the level of discomfort experienced during dematting.
3. I have provided accurate information about my dog's health, behavior, and any known sensitivities or medical conditions that may affect the dematting process.
4. I authorize Happy Trails Pet Spa & Resort and its employees or representatives to perform the dematting procedure on my dog to the best of their abilities and in accordance with their professional judgment.
5. I release Happy Trails Pet Spa & Resort, its employees, agents, and representatives from any liability or claims arising out of or related to the dematting services provided, including but not limited to any injuries, loss, or damages that may occur during or after the procedure.
6. I understand that dematting may not guarantee the complete removal of all mats, and additional grooming or shaving may be required to address severely matted areas.
7. I agree to hold Happy Trails Pet Spa & Resort harmless and indemnify them against any costs, expenses, claims, or damages incurred as a result of any actions or claims brought against them relating to the dematting services provided.
8. I understand that my dog's hair will be short and is unable to be cut in a proper breed clip at this time.

By signing below, I acknowledge that I have read and understood the information provided and voluntarily assume any risks associated with the dematting procedure.

Client's Name: \_\_\_\_\_ Date: \_\_\_\_\_

Client's Signature: \_\_\_\_\_